

ACCESS Plus - Clinical Quality Measures

Derived using NCQA's HEDIS® Technical Specifications

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	HYBRID (H) ----- CE	ACCESS Plus Rates 2007	ACCESS Plus Rates 2008	ACCESS Plus Rates 2009	ACCESS Plus Rates 2010	Notes: § = source code validated by a Certified HEDIS® Auditor
EFFECTIVENESS OF CARE						
Monitoring for Obesity - Adults						
Adult BMI Assessment	H,CE	NAV	NAV	40.39%	46.47%	
Monitoring for Obesity - Children and Adolescents						
BMI Percentile Documented	H,CE	NAV	NAV	49.15%	50.61%	
Nutritional Counseling Addressed	H,CE	NAV	NAV	NAV	40.15%	
Physical Activity Addressed	H,CE	NAV	NAV	NAV	35.52%	
Wt. Ass., Counseling for Nutrition & Physical Activity for Children/Adolescents	H,CE	NAV	NAV	23.84%	34.06%	
Childhood Immunizations:						
Childhood Immunizations (Combo Rate 2 - excludes Pneumovax)	H,CE	73.97%	75.91%	73.72%	77.13%	
Childhood Immunizations (Combo Rate 3 - includes Pneumovax)	H,CE	67.64%	69.59%	67.64%	71.53%	
Hepatitis A (to be incorporated into new combo rates next year)	H,CE	NAV	NAV	NAV	34.55%	New Measure
Rotavirus (to be incorporated into new combo rates next year)	H,CE	NAV	NAV	NAV	53.28%	New Measure
Influenza (to be incorporated into new combo rates next year)	H,CE	NAV	NAV	NAV	9.49%	New Measure
Immunizations for Adolescents:						
Meningococcal Vaccine (between 11th and 13th birthdays)	H,CE	NAV	NAV	NAV	62.29%	New Measure
DTaP/TD Vaccinations (between 10th and 13th birthdays)	H,CE	NAV	NAV	NAV	67.40%	New Measure
Combination Rate 1 (both rates listed above)	H,CE	NAV	NAV	NAV	56.93%	New Measure
Lead Screening In Children:						
Lead Screening (Children 2 yo during the reporting year)		NAV	70.56%	74.94%	76.40%	§
Appropriate Testing for Children With Pharyngitis	CE	NAV	NAV	80.80%	77.39%	
Avoidance of Antibiotic Treatment for Adults with Acute Bronchitis	CE	NAV	NAV	91.74%	91.93%	
Appropriate Treatment for Children with Upper Respiratory Infections	CE	NAV	93.21%	97.60%	97.62%	Spec Changes HEDIS 2008
Breast Cancer Screening:						
Total (42 to 69 Yrs.)	CE	50.14%	49.25%	52.09%	53.46%	§
Cervical Cancer Screening	H,CE	61.07%	57.91%	62.04%	67.15%	§
Chlamydia Screening in Women:						
16 - 20 years	CE	3.50%	17.09%	22.23%	29.58%	
21 - 24 years	CE	5.44%	19.52%	24.52%	34.44%	upper age limit lowered to 24
Total	CE	4.42%	18.31%	23.27%	31.67%	
Controlling High Blood Pressure (<140 / <90)	H,CE	54.74%	54.99%	66.91%	68.37%	§
Persistence of Beta-Blocker Treatment After a Heart Attack	CE	55.08%	77.21%	93.75%	NR	(n = 0 CE recipients)

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Cholesterol Mgmt. for Patients With Cardiovascular Conditions:						
LDL-C Screening Performed	H,CE	71.05%	83.45%	82.48%	83.45%	§
LDL-C <100 mg/dL	H,CE	36.98%	49.15%	45.99%	48.91%	§
Comprehensive Diabetes Care:						
A1C Tested	H,CE	80.05%	81.02%	84.67%	82.48%	§
A1C Poor Control > 9.0%	H,CE	35.52%	38.93%	34.06%	35.04%	§
A1C Good Control < 8.0%	H,CE	NAV	NAV	NAV	51.09%	§ New Measure
A1C Good Control < 7.0%	H,CE	37.96%	33.58%	40.15%	34.79%	§ Retired 2010
A1C Good Control < 7.0% (new measure - comorbids removed)	H,CE	NAV	NAV	NAV	34.79%	§ New Measure
Retinal Exam	H,CE	35.28%	31.87%	40.39%	44.77%	§
LDL-C Screening	H,CE	73.48%	76.40%	76.89%	75.43%	§
LDL-C Controlled <100 mg/dL	H,CE	31.87%	37.47%	37.47%	37.47%	§
Blood Pressure Taken	H,CE	78.59%	83.45%	92.70%	87.10%	§ Not a HEDIS Meas.
BP Control < 130/80	H,CE	53.28%	35.77%	39.66%	40.39%	§
BP Control < 140/90	H,CE	77.86%	60.58%	69.34%	67.64%	§
Monitoring for Diabetic Nephropathy	H,CE	69.10%	75.43%	77.62%	76.89%	§
Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis	CE	80.63%	82.57%	76.33%	77.04%	
Annual Monitoring for Patients on Persistent Medications:						
Members on Ace Inhibitors or ARBs	CE	75.30%	68.17%	95.13%	85.69%	
Members on Digoxin	CE	NR < 30	NR < 30	NR < 30	84.36%	
Members on Diuretics	CE	76.70%	64.62%	94.99%	86.41%	
Members on Anticonvulsants (Total)	CE	59.24%	55.09%	85.19%	69.32%	
Phenobarbitol	CE	24.88%	42.94%	47.16%	59.18%	
Phenytoin	CE	66.63%	64.65%	92.31%	75.38%	
Valproic Acid	CE	69.55%	55.49%	84.44%	70.64%	
Carbamazepine	CE	62.34%	50.56%	84.60%	65.24%	
Monitoring for All Patients on Persistent Medications	CE	70.71%	64.24%	92.63%	69.32%	
Use of Appropriate Medications for People With Asthma:						
5 - 11 years	CE	NAV	NAV	NAV	97.04%	§
12 - 50 years	CE	NAV	NAV	NAV	92.21%	§
Total	CE	87.46%	87.37%	91.29%	93.96%	§
Appropriate Use of Imaging Studies for Low Back Pain	CE	64.02%	76.29%	80.41%	75.68%	
ACCESS/AVAILABILITY OF CARE						
Adults' Access to Preventive and Ambulatory Health Services:						
20 - 44 years	CE	77.03%	72.46%	77.42%	81.11%	

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45 - 64 years	CE	82.69%	80.57%	82.92%	86.18%	
Children and Adolescents' Access to Primary Care Physicians:						
12 - 24 months	CE	97.98%	92.25%	95.90%	96.54%	§
25 months - 6 years	CE	93.64%	78.71%	84.72%	86.87%	§
7 - 11 years	CE	84.56%	81.99%	84.08%	75.18%	§
12 - 19 years	CE	84.06%	81.98%	84.53%	74.52%	§
Prenatal and Postpartum Care:						
Onset of PNC	CE	89.54%	87.59%	90.51%	95.13%	
Postpartum Visits	CE	65.21%	64.72%	63.02%	60.10%	
Annual Dental Visits:						
2 - 3 years	CE	13.39%	19.58%	22.25%	23.95%	§
4 - 6 years	CE	44.51%	50.89%	58.68%	59.91%	§
7 - 10 years	CE	47.95%	51.97%	59.56%	60.80%	§
11 - 14 years	CE	44.22%	47.54%	53.11%	55.50%	§
15-18 years	CE	40.32%	43.25%	48.01%	50.21%	§
19 - 21 years	CE	27.45%	28.39%	35.21%	38.49%	§
Total	CE	38.72%	42.68%	48.90%	50.59%	§
USE OF SERVICES						
Frequency of Ongoing Prenatal Care:						
>=81% of expected visits	CE	72.02%	68.61%	69.59%	76.89%	
Well Care Visits:						
Well-Child Visits in the First 15 Months of Life - >= 3 visits	CE	92.70%	92.71%	93.49%	95.36%	§
Well-Child Visits in the 3rd, 4th, 5th and 6th Years of Life	H,CE	65.69%	70.07%	72.75%	74.70%	§
Adolescent Well-Care Visits	H,CE	50.85%	43.31%	49.39%	58.88%	§
Frequency of Selected Procedures:						
Myringotomy 0-4 years		2.16	2.14	2.21	1.87	
Myringotomy 5-19 years		0.37	0.46	0.44	0.44	
Tonsilectomy 0-9 years		0.94	0.63	0.74	0.69	
Tonsilectomy 10-19 years		0.42	0.41	0.44	0.47	
D & C 15-44 years		0.22	0.21	0.16	0.12	
D & C 45-64 years		0.27	0.18	0.18	0.17	
Abdominal Hysterectomy 15-44 years		0.28	0.34	0.37	0.36	
Abdominal Hysterectomy 45-64 years		0.49	0.49	0.56	0.54	
Vaginal Hysterectomy 15-44 years		0.15	0.17	0.17	0.14	
Vaginal Hysterectomy 45-64 years		0.16	0.19	0.14	0.21	

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Open Cholecystectomy M 30-64 years		0.04	0.05	0.06	0.06	
Open Cholecystectomy F 15-44 years		0.02	0.03	0.03	0.02	
Open Cholecystectomy F 30-64 years		0.08	0.08	0.09	0.11	
Closed Cholecystectomy M 30-64 years		0.35	0.37	0.4	0.35	
Closed Cholecystectomy F 15-44 years		0.79	0.77	0.89	0.91	
Closed Cholecystectomy F 30-64 years		0.84	0.75	0.79	0.72	
Back Surgery M 20-44 years		2.34	0.57	0.5	0.56	
Back Surgery F 20-44 years		1.52	0.23	0.28	0.26	
Back Surgery M 45-64 years		3.95	0.66	0.71	1.14	
Back Surgery F 45-64 years		3.79	0.49	0.55	0.67	
Mastectomy 15-44 years		0.00	0.01	0.01	0.01	
Mastectomy 45-64 years		0.01	0.07	0.07	0.06	
Lumpectomy 15-44 years		0.21	0.18	0.16	0.05	
Lumpectomy 45-64 years		0.72	0.71	0.61	0.6	
General Hospital - Inpatient Acute Care:						
Total Inpatient - Discharges/1000 MM		8.63	8.66	8.62	8.63	Spec Changes:
Total Inpatient - Average LOS		3.60	3.42	3.41	3.44	DRGs no longer used
Medicine - Discharges/1000 MM		4.13	4.46	4.38	5.56	to determine type of
Medicine - Average LOS		3.64	3.63	3.64	3.94	stay.
Surgery - Discharges/1000 MM		1.62	1.2	1.27	0.16	
Surgery - Average LOS		5.55	5.08	5.03	3.9	
Maternity - Discharges/1000 MM		2.89	3.00	2.96	2.89	
Maternity - Average LOS		2.46	2.44	2.39	2.46	
Ambulatory Care:						
Outpatient Visits/1000 MM		241.33	109.78	112.64	121.35	§
Emergency Department Visits/1000 MM		55.31	37.76	39.85	41.70	§
Ambulatory Surgery Visits/1000 MM		5.39	4.67	5.54	6.26	§
Observation Room Stays/1000 MM		0.00	0.00	0.00	0.00	§ Not a covered benefit
Inpatient Utilization - Nonacute Care:						
Nonacute Care - Discharges/1000 MM		0.39	0.2	0.19	0.2	
Average LOS		25.76	13.74	16.74	14.58	
Outpatient Drug Utilization:						
Total Prescription Drug Cost		\$214,576,761	\$127,283,447	\$47,170,364	\$50,051,111	
Average Cost PMPM		\$59.40	\$36.53	\$13.30	\$13.34	
Total Number of Prescriptions		4,814,782	4,772,937	5,035,109	5,697,691	
Average Number of Prescriptions PMPY		15.99	16.44	17.03	18.22	

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Antibiotic Utilization:						
Table A - Antibiotic Utilization						
Total Antibiotic Scrips - Males		178,424	182,243	184,011	205,431	
Total Antibiotic Scrips - Females		270,877	277,603	281,744	316,255	
Total Antibiotic Scrips - Both		449,301	459,846	465,755	521,686	
Average # Antibiotic Scrips PMPY - Males		1.32	1.40	1.38	1.45	
Average # Antibiotic Scrips PMPY - Females		1.63	1.74	1.73	1.85	
Average # Antibiotic Scrips PMPY - Both		1.49	1.58	1.58	1.67	
Total Days Supplied for All Antibiotic Scrips - Males		1,855,749	1,904,319	1,906,792	2,112,720	
Total Days Supplied for All Antibiotic Scrips - Females		2,575,418	1,906,677	2,670,426	2,987,215	
Total Days Supplied for All Antibiotic Scrips - Both		4,431,167	3,810,996	4,577,218	5,099,935	
Average Days Supplied per Antibiotic Scrips - Males		10.40	10.45	10.36	10.28	
Average Days Supplied per Antibiotic Scrips - Females		9.51	6.87	9.48	9.45	
Average Days Supplied per Antibiotic Scrips - Both		9.86	8.29	9.83	9.78	
Total Scrips for Antibiotics of Concern - Male		81,975	83,589	84,502	94,918	
Total Scrips for Antibiotics of Concern - Female		119,262	123,021	127,300	140,350	
Total Scrips for Antibiotics of Concern - Both		201,237	206,610	211,802	235,268	
Average Scrips PMPY for Antibiotics of Concern - Males		0.61	0.64	0.64	0.67	
Average Scrips PMPY for Antibiotics of Concern - Females		0.72	0.77	0.78	0.82	
Average Scrips PMPY for Antibiotics of Concern - Both		0.67	0.71	0.72	0.75	
% of Antibiotics of Concern of All Antibiotic Scrips - Males		45.94%	45.87%	45.92%	46.20%	
% of Antibiotics of Concern of All Antibiotic Scrips - Females		44.03%	44.32%	45.18%	44.38%	
% of Antibiotics of Concern of All Antibiotic Scrips - Both		44.79%	44.93%	45.47%	45.10%	
Table B - Antibiotics of Concern - Utilization by Drug Class						
Total # Quinolone Scrips - Males		7,184	7,405	7,559	7,650	
Total # Quinolone Scrips - Females		20,381	20,976	21,594	21,611	
Total # Quinolone Scrips - Both		27,565	28,381	29,153	29,261	
Average # Quinolone Scrips PMPY - Males		0.05	0.06	0.06	0.05	
Average # Quinolone Scrips PMPY - Females		0.12	0.13	0.13	0.13	
Average # Quinolone Scrips PMPY - Both		0.09	0.10	0.10	0.09	
Total # Cephalosporin Scrips - Males		16,544	14,681	14,559	16,675	
Total # Cephalosporin Scrips - Females		17,947	15,897	15,806	18,502	
Total # Cephalosporin Scrips - Both		34,491	30,578	30,365	35,177	
Average # Cephalosporin Scrips PMPY - Males		0.12	0.11	0.11	0.12	
Average # Cephalosporin Scrips PMPY - Females		0.11	0.10	0.10	0.11	
Average # Cephalosporin Scrips PMPY - Both		0.11	0.11	0.10	0.11	
Total # Azithromycin & Clarithromycin Scrips - Males		34,320	34,465	35,576	41,284	

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Total # Azithromycin & Clarithromycin Scrips - Females		50,776	51,838	54,474	61,555	
Total # Azithromycin & Clarithromycin Scrips - Both		85,096	86,303	90,050	102,839	
Average # Azithromycin & Clarithromycin Scrips PMPY - Males		0.25	0.26	0.27	0.29	
Average # Azithromycin & Clarithromycin Scrips PMPY - Females		0.31	0.32	0.34	0.36	
Average # Azithromycin & Clarithromycin Scrips PMPY - Both		0.28	0.30	0.30	0.33	
Total # Amoxicillin/Clavulanate Scrips - Males		20,389	22,195	22,353	24,313	
Total # Amoxicillin/Clavulanate Scrips - Females		23,245	25,500	23,426	28,991	
Total # Amoxicillin/Clavulanate Scrips - Both		43,634	47,695	45,779	53,304	
Average # Amoxicillin/Clavulanate Scrips PMPY - Males		0.15	0.17	0.17	0.17	
Average # Amoxicillin/Clavulanate Scrips PMPY - Females		0.14	0.16	0.14	0.17	
Average # Amoxicillin/Clavulanate Scrips PMPY - Both		0.14	0.16	0.15	0.17	
Total # Ketolide Scrips - Males		25	3	0	0	
Total # Ketolide Scrips - Females		82	11	0	0	
Total # Ketolide Scrips - Both		107	14	0	0	
Average # Ketolide Scrips PMPY - Males		0.00	0.00	0.00	0.00	
Average # Ketolide Scrips PMPY - Females		0.00	0.00	0.00	0.00	
Average # Ketolide Scrips PMPY - Both		0.00	0.00	0.00	0.00	
Total # Clindamycin Scrips - Males		2,813	3,357	3,659	4,188	
Total # Clindamycin Scrips - Females		5,991	7,149	7,852	8,761	
Total # Clindamycin Scrips - Both		8,804	10,506	11,511	12,949	
Average # Clindamycin Scrips PMPY - Males		0.02	0.03	0.03	0.03	
Average # Clindamycin Scrips PMPY - Females		0.04	0.04	0.05	0.05	
Average # Clindamycin Scrips - Both		0.03	0.04	0.04	0.04	
Total # Misc Antibiotics of Concern Scrips Scrips - Males		700	821	812	808	
Total # Misc Antibiotics of Concern Scrips Scrips - Females		840	818	837	930	
Total # Misc Antibiotics of Concern Scrips Scrips - Both		1,540	1,639	1,649	1,738	
Average # Misc Antibiotics of Concern Scrips PMPY - Males		0.01	0.01	0.01	0.01	
Average # Misc Antibiotics of Concern Scrips PMPY - Females		0.01	0.01	0.01	0.01	
Average # Misc Antibiotics of Concern Scrips PMPY - Both		0.01	0.01	0.01	0.01	
Table C - All Other Antibiotic Utilization by Drug Class						
Total # Absorbable Sulfonamide Scrips - Males		7,556	8,539	8,882	11,712	
Total # Absorbable Sulfonamide Scrips - Females		17,095	17,195	16,888	25,807	
Total # Absorbable Sulfonamide Scrips - Both		24,651	25,734	25,770	37,519	
Average # Absorbable Sulfonamide Scrips PMPY - Males		0.06	0.07	0.07	0.08	
Average # Absorbable Sulfonamide Scrips PMPY - Females		0.10	0.11	0.10	0.15	
Average # Absorbable Sulfonamide Scrips PMPY - Both		0.08	0.09	0.09	0.12	
Total # Aminoglycoside Scrips - Males		510	520	385	140	

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Total # Aminoglycoside Scrips - Females		661	581	358	212	
Total # Aminoglycoside Scrips - Both		1,171	1,101	743	352	
Average # Aminoglycoside Scrips PMPY - Males		0.00	0.00	0.00	0.00	
Average # Aminoglycoside Scrips PMPY - Females		0.00	0.00	0.00	0.00	
Average # Aminoglycoside Scrips PMPY - Both		0.00	0.00	0.00	0.00	
Total # First Gen Cephalosporins Scrips - Males		12,463	13,422	12,981	13,738	
Total # First Gen Cephalosporins Scrips - Females		18,225	19,618	19,103	20,111	
Total # First Gen Cephalosporins Scrips - Both		30,688	33,040	32,084	33,849	
Average # First Gen Cephalosporins Scrips PMPY - Males		0.09	0.10	0.10	0.10	
Average # First Gen Cephalosporins Scrips PMPY - Females		0.11	0.12	0.12	0.12	
Average # First Gen Cephalosporins Scrips PMPY - Both		0.10	0.11	0.11	0.11	
Total # Lincosamide Scrips - Males		0	0	0	2	
Total # Lincosamide Scrips - Females		1	2	1	2	
Total # Lincosamide Scrips - Both		1	2	1	4	
Average # Lincosamide Scrips PMPY - Males		0.00	0.00	0.00	0.00	
Average # Lincosamide Scrips PMPY - Females		0.00	0.00	0.00	0.00	
Average # Lincosamide Scrips PMPY - Both		0.00	0.00	0.00	0.00	
Total # Macrolides Scrips - Males		2,401	2,402	2,187	2,040	
Total # Macrolides Scrips - Females		4,365	4,339	3,832	3,751	
Total # Macrolides Scrips - Both		6,766	6,741	6,019	5,791	
Average # Macrolides Scrips PMPY - Males		0.02	0.02	0.02	0.01	
Average # Macrolides Scrips PMPY - Females		0.03	0.03	0.02	0.02	
Average # Macrolides Scrips PMPY - Both		0.02	0.02	0.02	0.02	
Total # Penicillin Scrips - Males		62,545	62,672	63,563	69,843	
Total # Penicillin Scrips - Females		82,846	83,811	83,422	91,449	
Total # Penicillin Scrips - Both		145,391	146,483	146,985	161,292	
Average # Penicillin Scrips PMPY - Males		0.46	0.48	0.48	0.49	
Average # Penicillin Scrips PMPY - Females		0.50	0.52	0.51	0.53	
Average # Penicillin Scrips - Both		0.48	0.50	0.50	0.52	
Total # Tetracycline Scrips - Males		8,197	9,321	9,232	10,657	
Total # Tetracycline Scrips - Females		11,156	11,901	12,344	14,018	
Total # Tetracycline Scrips - Both		19,353	21,222	21,576	24,675	
Average # Tetracycline Scrips PMPY - Males		0.06	0.07	0.07	0.08	
Average # Tetracycline Scrips PMPY - Females		0.07	0.07	0.08	0.08	
Average # Tetracycline Scrips - Both		0.06	0.07	0.07	0.08	
Total # Misc Antibiotic Scrips - Males		2,777	2,440	2,250	2,381	
Total # Misc Antibiotic Scrips - Females		17,266	17,967	18,550	20,545	

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	HYBRID (H) ----- CE	ACCESS Plus Rates 2007	ACCESS Plus Rates 2008	ACCESS Plus Rates 2009	ACCESS Plus Rates 2010	Notes: § = source code validated by a Certified HEDIS® Auditor
Total # Misc Antibiotic Scrips - Both		20,043	20,407	20,800	22,926	
Average # Misc Antibiotic Scrips PMPY - Males		0.02	0.02	0.02	0.02	
Average # Misc Antibiotic Scrips PMPY - Females		0.10	0.11	0.11	0.12	
Average # Misc Antibiotic Scrips PMPY - Both		0.07	0.07	0.07	0.07	